



Improving Compliance with a Streamlined EHR and Real-time Notifications

Overview: Gardant Management Solutions uses our Senior Living EHR, eMAR, and family communication solution at over +50 senior living communities across the United States. With over 5,000 residents, the 2,800 staff members at Gardant needed a solution that was built specifically for their service levels, provided a robust mobile experience, and alerts/notification engine to keep them up-to-date on their resident's wellbeing. That is where Caremerge fits in perfectly for them.

Problem: Gardant was looking for ways to improve some of its staff efficiency gaps in the clinical care team. They wanted ways to reduce lag time between prescribers' updates to med orders and administration to the resident.

Gardant has always wanted to find ways to save time for their Director of Nursing teams to audit their MARs for any gaps of administration with their PRNs. They have been using the Caremerge Senior Living EHR for many years now and were looking find ways to fully realize the value of the Caremerge platform.





Streamline Workflows

"Caremerge has been a supportive, innovative, and overall fantastic

partner for Gardant Management Solutions. Their dedication to our supportive living, assisted living, and memory care community portfolio is something that we never found in other partners."

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Outcomes: Gardant Management Solutions used the Caremerge Senior Living EHR to improve their care compliance as well as improve the health of their residents. They implemented the Caremerge Workflows solution to improve documentation and reaction time to medications that are out of the normal dosage times. The Workflows alerts and notification engine provided the Director of Nursing at each location a notification whenever they missed PRN outcome documentation or had unapproved meds in the queue. This would improve their medication compliance as well as reduce the time each DON would need to review and audit their MARs.

Heritage Woods of Minooka, a supportive living community in Illinois, saw an improvement in 72-hour PRN outcome compliance and unapproved medication within 6 weeks of Workflows implementation.

Save Time

"We love that we can collaborate with them on new solutions and built truly impactful solutions for our staff and residents. Their Workflows solution for alerts and notifications has been a lifesaver for us. Our care teams appreciate the notifications and I know that we are able to provide the highest level of care possible for our older adults."

- Gayla Hislope, Clinical Project Coordinator at Gardant Management Solutions



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